

TO: Catholic Health Caregivers

FROM: Hans Cassagnol, MD, MMM, Executive Vice President & Chief Physician Executive

RE: Catholic Health Excels in Latest Leapfrog Safety Grade Report

DATE: May 3, 2023

Kenmore Mercy Hospital and Mount St. Mary's Hospital received the Buffalo-Niagara region's only "A" [Hospital Safety Grades](#) from The Leapfrog Group, the national nonprofit agency that rates hospitals on how well they protect patients from preventable harm. It is the 19th consecutive "A" for Kenmore Mercy, which is the most of any hospital in New York State. Catholic Health received the region's highest overall safety score with Mercy Hospital of Buffalo and Sisters of Charity Hospital both receiving "B" Safety Grades.



All of our hospital scores improved since the Fall Safety Grade Report, as did Catholic Health overall, which is a testament to the hard work of our entire healthcare team. While the last few years have been challenging for healthcare providers everywhere, our focus on quality and patient safety has never wavered as we continue to use the technology and talent we have throughout our system to raise the bar even higher.

Founded more than 20 years ago by large employers and other major purchasers of healthcare, The Leapfrog Group is an independent watchdog organization that collects and reports safety data for nearly 3,000 hospitals across the country, giving consumers the information they need to make more informed healthcare decisions. The Safety Grade Report assigns letter grades ranging from A - F, based on more than 30 national performance measures that rate how well a hospital protects patients from preventable medical errors, injuries, accidents, and infections.

The Leapfrog Hospital Safety Grade is the only hospital ratings program based exclusively on hospital prevention of medical errors and harm to patients. The grading system is peer-reviewed, fully transparent and free to the public. Grades are updated twice annually, in the fall and spring.

Thank you to our entire Medical Staff for your contributions to quality and patient safety in Catholic Health.