

TO: All Catholic Health Associates and Providers

FROM: COVID-19 Vaccination Distribution Team

RE: COVID-19 Vaccine Update

DATE: December 11, 2020

As a follow-up to the COVID-19 vaccination memo that was distributed yesterday, attached are some Frequently Asked Questions (FAQs) about the vaccine that you may find helpful. If you have any additional questions after reviewing this information, please email them to Covid19vaccine@chsbuffalo.org. As we continue to share information on our COVID-19 vaccination program as it becomes available, we will update our FAQs to answer all your questions.

Yesterday, sign-up sheets were sent to unit/department managers of Catholic Health's ICUs, Emergency Departments and COVID units to determine their associates' interest in receiving the COVID-19 vaccine during the first phase of our distribution program. Associates working in these areas are asked to fill-out the sign-up sheets by Sunday, December 13 indicating their interest in receiving the vaccine.

A Catholic Health system-wide email and text notification also went out earlier this morning to gauge all associates' interest in receiving the vaccine once additional quantities become available. All associates are asked to respond to the poll, including those who may have already filled out a sign-up sheet, by selecting "yes" or "no" for their vaccination preference.

Following yesterday's memo outlining our COVID-19 vaccination plan, there was some confusion regarding the scheduling/appointment process to receive a vaccine. Associates will NOT schedule their vaccination appointments through Epic MyChart. All associates/providers who are eligible and interested in receiving the vaccine during the first phase of our distribution program, will be receiving more information on the scheduling process early next week.

Please note, this scheduling process does not include associates and providers working in our long term, subacute, and post-acute facilities. This group will receive their vaccines through a federal Pharmacy Partnership Program in conjunction with Walgreens Pharmacy. Representatives from Walgreens will be administering vaccines in these facilities separate from Catholic Health's vaccination program. Walgreens will be providing additional information for our long term care staff in the coming days.

We hope to begin vaccinating the first associates in our ICUs, Emergency Departments and COVID units early next week. We are eager to begin this process, as we work towards safeguarding all our associates and providers as part of a larger, long-term effort to protect people across the county from COVID-19. Thank you for your patience and trust as our plans continue to take shape.