



TO: Catholic Health Clinical Staff

FROM: Dr. Hans Cassagnol
Executive Vice President & Chief Physician Executive

DATE: November 2, 2020

RE: Verbal Orders in the ER/Medical Units

We need to clarify the policy regarding verbal orders in the ER/Medical Units.

Our policy does not support the continuation of the previous practice of giving comprehensive orders on new admissions.

Consequently, verbal orders will be limited to admission status, location of the patient, need for monitoring of the patient, diet activity, and only those orders needed to treat the acute problem at hand.

Providers must do medication reconciliation and the remainder of non-emergency orders as soon as they have access to EPIC.