



**TO:** Catholic Health Providers

**FROM:** Hans Cassagnol, MD, EVP, Chief Clinical Officer & Chief Physician Executive  
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**DATE:** October 9, 2020

**RE:** Soarian Clinicals Documentation

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In our commitment to making a smooth transition to Epic Systems as our new Electronic Health Record (EHR), Catholic Health wants to make sure all details are covered leading into go-live November 1.

Therefore, we strongly encourage all providers to remain diligent and complete patient records in the legacy system before we switch to Epic. This includes all queries and delinquent records, particularly dictation that was conducted in Dragon or EScripton on the day of service.

The process will become significantly more challenging after go-live, when Soarian Clinicals will be accessible in “read only” mode.

Providers with outstanding reports after November 1 will be required to submit a ticket with the Help Desk to access Soarian Clinicals. They will only be allowed to dictate on patients discharged before November 1 and will have limited number of days after the ticket is submitted to complete past dictation in the legacy system.

Soarian Clinicals will return to “read only” mode after this period expires.

If you have any questions or concerns please contact Linda Kastner, Director Coding Integrity & Health Information, [lkastner@chsbuffalo.org](mailto:lkastner@chsbuffalo.org), (716) 447-6504.

Thank you for your cooperation.