Catholic Health

TO: Physicians

FROM: Dr. Michael Galang, Senior Vice President and Chief Information Officer
Dr. Hans Cassagnol, Executive Vice President & Chief Physician Executive

DATE: November 10, 2020

RE: Haiku/Canto and Secure Chat

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With our transition to Epic as our new Electronic Health Record (EHR), we wanted to make sure our community partners are aligned with Catholic Health by having the information and access needed to improve healthcare across Western New York.

Epic is replacing several modules that had previously used by Catholic Health and our partners, such as Soarian and OR Manager. Our clinics can gain access to Epic applications such as Haiku and Canto via EpicCare Link or Hyperspace.

"I was able to use Haiku to look up patient information when I was called late at night," said Dr. Tom Cumbo, Vice President of Medical Affairs at Mount St. Mary's Hospital. "We were able to discharge the patient, and I was able to document the thought process contemporaneously. It saved the patient an admission, and I was able to confidently work with the Emergency Department because I could access all notes and results in real time."

- **EpicCare Link:** This is a web-based application that gives you secure, convenient access to your patients' comprehensive health records, where and when you need them. You'll get real-time access to your patients' Catholic Health or Trinity Medical WNY health records. For more information, visit https://www.chsbuffalo.org/sites/default/files/files/for-physicians/epiccare-link-information-1020.pdf
- **Epic Hyperspace:** Deployed via Citrix while onsite at a Catholic Health facility, it offers access to surgery scheduling; read-only or limited access controlled by user templates and security; access to any Epic tool as granted by an administrator with a large degree of variation. Upon login to Hyperspace, click the F1 key for a full menu of options.

With Haiku and Canto, you can:

- Review patient lists, schedules, summaries, notes, results, best practice advisories, etc.
- Document notes, visits, inpatient problems lists, dictate
- Complete outpatient orders, inpatient orders, Emergency Department orders from quick lists
- Use Secure Chat, which will replace TigerText next month.

For more information about functionality with Haiku and Canto, please review the attached document.

For details on how to download Haiku and Canto, please click the following link:
https://www.chsbuffalo.org/sites/default/files/files/for-physicians/tip-sheet-for-getting-epic-mobile-apps-102320.pdf