September 22, 2020

TO: Catholic Health Medical Staff

FROM: Hans Cassagnol, M.D., Executive Vice President and Chief Physician Executive

RE: *Connect Your Staff with the Epic EHR*

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As you're aware, Catholic Health is making a historic investment with the implementation of the Epic electronic health record (EHR) system, launching November 1.

While, as a Catholic Health provider, you may use the Epic system, your office staff will not have access. That said, we're offering **EpicCare Link** – a web-based, read-only application that gives your staff secure, convenient access to your patients' comprehensive health records at no cost to you or your practice.

EpicCare Link will allow your staff to:

- **Access** your patients' Catholic Health or Trinity Medical WNY health records, including lab results, test results, hospitalization records, procedural information, discharge instructions, progress notes, medications, allergies, medical history, and more.

- **Make referrals, schedule appointments** with providers at Catholic Health or Trinity offices, and **place orders** for consultations, lab work, and/or imaging.

In order to gain access to **EpicCare Link**, your office manager or site administrator must complete the online form at **chsbuffalo.org/epiccare** and list everyone on your staff who should have access. Once approved, the requested staff members will each receive their username and password via email, usually within two weeks.

Thank you again for all you do to help us continue to improve patient care in our community.