



## MEMORANDUM

To: Non-Employed Catholic Health Providers

From: Hans Cassagnol, M.D.  
Executive Vice President and Chief Physician Executive

Date: April 29, 2020

**RE: Epic Systems Training = Surgical Scheduling**

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Last year, Catholic Health announced plans to implement Epic Systems technology as its new Electronic Health Record in an effort to improve patient safety across Western New York and become a more efficient healthcare organization overall. For a successful transition, it's incumbent that providers and their surgical staff receive the required training for surgical scheduling in advance of Go-Live on November 1, 2020.

Catholic Health is asking providers not currently employed by Catholic Health to sign up their office surgical schedulers for Epic Training **no later than May 22**. This would include **anyone** who is responsible for scheduling surgical cases in our ministries. (\*Note: The deadline has been moved up from June 15, as identified in a previous communication sent to you).

**Providers must contact the Medical Staff Office of their primary facility to request training access for their surgical schedulers.** The credentialing process encompasses providers, so they do not need to file separate training requests for themselves. Training for providers and their surgical scheduling staff will begin in September 2020.

Thank you for your patience and cooperation.