

**Catholic Health (CH)**  
**Provider & Office Staff Remote Access Request Form for CH Applications**

**CH Provider Name (Print):** \_\_\_\_\_

Office Phone Number: \_\_\_\_\_

Official Provider Group Name \_\_\_\_\_

Provider Office Address: \_\_\_\_\_

**Provider Primary Catholic Health Hospital Location:** \_\_\_\_\_

**Provider Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Requested Application (check as applicable):

- |   |  |   |
|---|--|---|
| <input type="checkbox"/> Soarian Clinicals EMR                    | <input type="checkbox"/> PACS Syngo Plaza (Acutes)     | <input type="checkbox"/> MedHost All sites (ED Providers only)              |
| <input type="checkbox"/> Soarian EDM                              | <input type="checkbox"/> PACS iConnect (MSM)           | <input type="checkbox"/> MedHost ePrescribing All sites (ED Providers only) |
| <input type="checkbox"/> Soarian ePrescribing                     | <input type="checkbox"/> Resolution MD (ResMD)         | <input type="checkbox"/> MedHost List Site _____ (Non ED Providers)         |
| <input type="checkbox"/> Dragon (Dictation)                       | <input type="checkbox"/> Meditech – (MSM EMR)          | <input type="checkbox"/> eClinical Works (CH Primary Care Providers)        |
| <input type="checkbox"/> Tiger Text                               | <input type="checkbox"/> eClinical Works ePrescribing  | <input type="checkbox"/> Picis OR Manager (Surgery Scheduling)              |
| <input type="checkbox"/> Epiphany (EKGs)                          | <input type="checkbox"/> Digisonic (Fetal Ultra Sound) | <input type="checkbox"/> Syngo Dynamics (ECHO/Ultrasounds)                  |
| <input type="checkbox"/> Point Click Care (CH Long Term Care EMR) |  | <input type="checkbox"/> Imprivata Provider Access (Tap & Go- MSM)          |
| <input type="checkbox"/> DUO (Required for Remote Access)         |  | <input type="checkbox"/> EPIC EMR for Provider/Office Staff                 |
| <input type="checkbox"/> Other _____                              |  | <input type="checkbox"/> EPIC Scheduler for Provider/Office Staff           |

**Office Staff Member**

Office Staff Member Name (Print): \_\_\_\_\_

Office Staff Member Title: \_\_\_\_\_

Office Staff Member Office Phone: \_\_\_\_\_

Office Staff Member Email Address: \_\_\_\_\_

Have you been employed by or had remote access to Catholic Health System in the past?  Yes  No

If yes, approximate dates of employment: \_\_\_\_\_ Office Name or CH Facility during period of employment: \_\_\_\_\_

Legal Name during period of employment: \_\_\_\_\_ Username: \_\_\_\_\_

Provider Appointed Staff Member Date of Birth and Last 4 Numbers of SSN (Required): \_\_\_\_\_

*This is required as a unique identifier to track access and safe guard Catholic Health IT Systems*

Office Manager's Name (Print): \_\_\_\_\_

Office Manager's Email: \_\_\_\_\_ Office Manager's Phone Number: \_\_\_\_\_

One Form per Applicant

Please return this completed form to the Medical Staff Office of your Primary Catholic Health location

It will be the responsibility of the Providers Office or Requesting Provider to notify the Medical Staff Office if this applicant is no longer employed, affiliated with your organization or no longer requires access.

## Computer Applications Available from CH for Remote Access for Medical Professionals

In order to obtain remote access to any of the Catholic Health computer programs, the provider must complete a Provider Staff Remote Access Request Form. Please complete the requested document and return it to the Medical Staff Office of your primary CH facility. A brief description of each of the programs is listed below to assist you in deciding which programs you may need access to.

### Applications Definitions:

#### Active Directory (AD) Logon

To log into a computer at Catholic Health, you need to have an account, your AD Login account. This account is also linked to other systems, including **Internet access**, and **DUO** Remote access (VPN access). This does need to be requested as it is a prerequisite for remote access.

#### Soarian Clinicals

Soarian Clinicals is the current repository hospital data. This includes lab and radiology results, transcriptions, documentation, Provider order entry (CPOE), Medication Reconciliation, and ePrescribe.

#### Soarian EDM

EDM (Electronic Document Management) contains the patient's legal medical record. Providers correct, and/or sign off on dictated reports in Soarian EDM. (AD Logon)

#### Soarian ePrescribing

Access within Soarian Clinicals that allows ePrescribing.

#### Dragon

License base program that integrates with Catholic Health EMR software for talk-to-type transcription. (AD Logon)

#### Tiger Text

Mobile phone based secure messaging/texting for specifically for communications that contain PHI. (AD Logon with/+ @chsbuffalo.org) A CHS Mailbox is not required.

#### Epiphany Cardio Server

EKGs are generated in Epiphany, and made available in Soarian Clinicals. Only "Reading" Doctors and EKG techs need direct access into EKG Cardio Server. All others should view EKGs in Soarian.

#### Point Click Care

Point Click Care is the current EMR used by the Long Term Care sites within the Catholic Health System.

#### Syngo Plaza (PACS)

Radiologists use Syngo Plaza to read scans and do reports. *Access is limited to radiologists only.* All others have access to images through Soarian Clinicals.

#### iConnect (PACS)

PACS viewer for Mount St. Mary's.

#### Resolution MD (ResMD)

ResMD is the program that allows all other non-radiologists to view imagery at Catholic Health. An account will give you the ability to pull up imagery for patients and do comparison studies. If you do not need to pull up old (greater than 6 weeks) images or do comparisons, you are able to access images through Soarian Clinicals. ResMD is the replacement for Magicweb. (AD Logon)

#### Meditech (Mount St. Mary's)

Primary EMR for Mount Saint Mary's.

#### Imprivata Provider Access (Tap & Go)

Single Sign On (SSO) for Mount Saint Mary's with use of ID badge based off of AD Logon. Only Physicians and mid-level providers should request this access.

**Digisonics (Fetal Ultrasound)**

Fetal ultrasound system for Mercy Hospital and Sister's Hospital.

**MedHost**

Medhost is the application used in the ER at all four Acutes and the MACC. In order to access the documentation done in the ER, you will need an account for that site. ED physicians should request access for all sites. Non-ED physicians should indicate which site you will need access to. Please note that all ancillary results done in the ER will appear in the patient's record in Soarian Clinicals.

**MedHost ePrescribing**

Access to ePrescribe within the MedHost Application. Only for ED physicians, request access to all sites.

**eClinical Works**

License based EMR used in Catholic Health Primary Care site. Only for credentialed Providers practicing for a Catholic Health based Primary Care Center.

**eClinical Works ePrescribing**

Access to ePrescribe within the eClinical Works application for Catholic Health Primary Care Sites only

**Syngo Dynamics**

Syngo Dynamics access is for Cardiologists only - to view, read, and report on ECHO/Ultrasound images and studies. All other providers have access to these images and reports through Soarian Clinicals.

**Picis OR Manager**

This application is used for surgery scheduling. Remote users who request access to this application also need to request VDI – Virtual desktop – WebVPN Access and VDI – Virtual Desktop – CHClinicalVDI.

**DUO**

Remote Access Platform that has replaced Anakam. Utilizes phone, SMS Text, and mobile device Apps for dual factor authentication. Required for remote access to the CHS VPN

**EPIC EMR****EPIC Scheduler****Other**

Catholic Health has over 375 applications.