

**MEMORANDUM**

**To:** All Medical Staff Members

**From:** Hans P Cassagnol, MD, MMM, EVP, Chief Clinical Officer & Physician Executive  
Timothy Gabryel, MD, Vice President Medical Affairs, Mercy Hospital of Buffalo

**Date:** March 18, 2020

**RE:** Ambulatory Testing/Procedures

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In an effort to comply with best practices during the COVID-19 state of emergency, we are limiting all ambulatory testing/procedures, except for those that are deemed clinically urgent or emergent. Urgent is defined as a test or a procedure that is necessary to manage a patient and prevent serious harm or complication(s).

Screening tests (e.g. mammography, colonoscopy, routine lipids) must be deferred as well as other procedures/testing that can be delayed without harm (e.g. knee replacement).

Please note the following:

- Physical therapy that must be continued will be done only at two sites:
  1. WNY Medical Park (Southtowns)
  2. Kenmore Physical Therapy (Northtowns)
- Laboratory testing must be scheduled by patients in advance by calling 862-1150 (24/7)  
MSM: 298-2370 8A-5P
- Radiology testing must be scheduled by the ordering practitioner:  
KMH: 447-6111                      MSM: 298-2370  
SOC MSC: 891-2120                SOC SJC: 862-1180  
MHOB and associated ancillary sites (MACC , MDTC West Seneca, MCCC,  
MDTC East Aurora): 828-2373
- Ambulatory pulmonary function testing will not be available
- Noninvasive cardiology testing for routine follow-up should be deferred, when clinically appropriate

If you have any further questions, please contact either one of us or your facility Vice President of Medical Affairs.